

## Introduction: The National Veterans Technical Assistance Center (NVTAC)

The National Veterans Technical Assistance Center (NVTAC) provides training and technical assistance to Homeless Veterans' Reintegration Program<sup>1</sup> (HVRP) grantees. Funded by the U.S. Department of Labor's Veterans' Employment and Training Service (DOL-VETS) to support its grantees, NVTAC is jointly operated by the Manhattan Strategy Group, the National Coalition for Homeless Veterans (NCHV), and Atlas Research.

### The Purpose of NVTAC

The NVTAC has two primary objectives:

- 1) To provide *comprehensive, informed services* to nonprofits, employers, Veterans Service Organizations, and government agency partners that cooperate to meet the goals of HVRP, and
- 2) To serve as a *critical liaison* between DOL-VETS program leadership and grantees to ensure timely and thorough communication of information.

### NVTAC's Unique Role

NVTAC provides *programmatic* expertise and technical assistance. NVTAC operates separately from the *compliance* aspects of your grant experience. For quarterly reporting, financial management, and other grant management issues, the Grant Officer Technical Representative (GOTR) can be of assistance.

To meet these objectives, NVTAC offers a variety of resources at no cost to grantees:

- Direct, Intensive TA** Customized training and consultation for individual grantees are offered both onsite and remotely through digital platforms. Direct TA can cover a wide range of topics based on grantee need.
- Web-based Training** Grantees can participate in regularly scheduled webinars that focus on improving service delivery (e.g. working with special populations, assessing employment readiness); extended online courses; and self-paced training on the core components of HVRP.
- NVTAC.org** The website serves as a repository of NVTAC research, products, and resources and an access point to broader information on veteran homelessness and employment.
- Community of Practice** Recognizing the value of peer learning and support, NVTAC hosts monthly Community of Practice calls that allow grantees across the country to connect and share with each other.
- Best Practices and Research** NVTAC identifies best and promising practices on homeless veteran employment and translates the latest research into practical applications that help grantees improve veteran outcomes.

<sup>1</sup> Includes Homeless Veterans' Reintegration Program (HVRP), Incarcerated Veterans Transition Program (IVTP), and Homeless Female Veterans' and Veterans' with Families Program (HFVWF), collectively referred to as HVRP.



NVTAC works closely with your Grant Officer Technical Representative (GOTR) to provide you with the support you need to make your HVRP grant successful. Technical assistance is available on an array of topics as highlighted by the following examples.

For questions about...	Contact:	
	NVTAC	GOTR
Collaboration/Partnerships	✓	
Coordinated Entry	✓	
Enrollment at the American Job Center	✓	✓
Financial Management		✓
Grant Modification		✓
Intake and Assessment	✓	
Job Development and Placement	✓	
Outreach to Veterans, Employers, or Partners	✓	
Program Budget		✓
Quarterly Reporting		✓
Technical Performance Report (TPR)		✓
Training for New Staff	✓	
Working with Special Populations	✓	

### What You Can Do

- Contact your regional NVTAC liaison (below) to learn about trainings and resources and tell us about your program and what you need.
- General inquiries and requests for technical assistance can be sent to [contact@nvtac.org](mailto:contact@nvtac.org).
- Email your contact information to [contact@nvtac.org](mailto:contact@nvtac.org) so we can add you to our HVRP email distribution list.

DOL-VETS Region	NVTAC Liaison	Contact Information
Atlanta	Cindy Borden	<a href="mailto:cborden@nchv.org">cborden@nchv.org</a> 202.546.1969
Boston	Nicole LaCorte-Klein	<a href="mailto:nlacorteklein@atlasresearch.us">nlacorteklein@atlasresearch.us</a> 917.710.8889
Chicago	Nicole LaCorte-Klein	<a href="mailto:nlacorteklein@atlasresearch.us">nlacorteklein@atlasresearch.us</a> 917.710.8889
Dallas	Cori Di Biase	<a href="mailto:cdibiase@manhattanstrategy.com">cdibiase@manhattanstrategy.com</a> 908.432.2998
Philadelphia	Cindy Borden	<a href="mailto:cborden@nchv.org">cborden@nchv.org</a> 202.546.1969
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